

# An Expert-Based Analysis of ESG Reporting in the context of the Circular Economy

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## ABSTRACT:

Existing literature has highlighted how Environmental Social Governance (ESG) reporting enables companies to drive their Circular Economy (CE) practices. However, current approaches to ESG reporting do not specifically consider how company activities and decisions about CE contribute to sustainable development. Indeed, CE has a great potential to ensure that companies actively participate in the achievement of the United Nations 2030 Agenda Goals although a more effective way to link CE and sustainability reporting processes is necessary. The present paper recognizes the importance of developing a standardized approach that aligns ESG metrics with CE practices to enhance both transparency and accountability. To this end, taking into consideration the relevance of the GRI guidelines to make the ESG performance of companies more transparent, an expert-based analysis of the importance of GRI topics to capture the ability of CE practices to create circular value is proposed. Creating circular value through CE improves the company's profitability and resilience while reducing costs for customers, and benefits society and the environment. The use of the fuzzy AHP (F-AHP) method ensures that the relevance of the economic, environmental, and social performance is estimated to make ESG reporting more informative about the company's commitment to a restorative and regenerative business. The findings offer guidelines for using CE reporting information to compare the companies' contributions to SDGs.

*Keywords: ESG reporting, GRI standards, Circular Economy (CE), Fuzzy Analytic Hierarchy Process (F-AHP), Sustainable Development Goals (SDGs), circular value.*

## 1. Introduction

The United Nations' 2030 Agenda and the set of Sustainable Development Goals (SDGs) raise new challenges for companies that are asked to contribute to a transformative vision for economic, social, and environmental development (ElAlfy et al., 2020). Circular Economy (CE) has become an effective approach to reaching the requirements of SDGs (Ortiz-de-Montellano et al., 2023), allowing businesses to increase economic benefits while simultaneously considering the issues of resource scarcity and environmental impact (Genovese et al., 2017; Brogi & Menichini, 2024). CE is defined as a rethinking of traditional linear model "take-make-consume-dispose" (Geng & Doberstein, 2008; De Jesus et al., 2019) on the entire value chain (Centobelli et al., 2020) with the aim to reduce

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waste generation and energy consumption by continually reintroducing used resources into the economy (Andersen, 2007; Ghisellini *et al.*, 2016; Reike *et al.*, 2018).

The Ellen MacArthur Foundation, the main global advocate towards CE among leaders in business, government, and academia, clearly explains the potentialities linked to the adoption of CE initiatives (MacArthur *et al.*, 2015). Companies, in particular, have the opportunity to create new business opportunities that are synergistic with sustainable development (Ly, 2021). Reconsidering business models towards a circular business model is the main way companies manage CE strategies to redefine how they create value through their products, services, and processes, while also enhancing resource efficiency across the entire supply chain (Lahti *et al.*, 2018; Lüdeke-Freund *et al.*, 2019; Hansen & Revellio, 2020; Opferkuch, 2023). Moreover, by adopting a circular business model, companies are capable of catching a circular value from a three-dimensional perspective, transcending the economic-environmental dimension of sustainability (Romero-Hernández & Romero, 2018) and enabling sustainable long-term benefits for people and society (Nußholz, 2017; Haines-Gadd & Charnley, 2019; De Angelis, 2022). The multidimensionality of value creation is aligned with what the Triple Bottom Line (TBL) model requires, which emphasizes the need to balance economic prosperity and environmental protection with social equity to face the most urgent sustainable challenges (Aranda-Usón *et al.*, 2022; Tapaninaho & Heikkinen, 2022). From this perspective, companies are urged to identify and measure their Environmental, Social, and Governance (ESG) performance to determine which business practices are most effective at driving circularity in value creation (van Langen *et al.*, 2023). At the same time, it is also important for companies to transparently communicate and disclose their CE strategies and outcomes to give evidence of the company's progress towards sustainable development (Opferkuch *et al.*, 2021). In this context, ESG reporting serves as a tool through which companies can gain legitimacy to operate by providing their stakeholders with information about the effectiveness of CE initiatives (Patil *et al.*, 2021).

As widely recognized, the transparency and comparability of CE disclosure are crucial factors that allow stakeholders to make more informed decisions and, in the case of investors, to offer financial support to those companies deemed more sustainable (Kandpal *et al.*, 2024; Ramakrishna & Ramasubramanian, 2024). Accordingly, it is essential for companies to monitor and prevent greenwashing, the corporate phenomenon of overstating sustainability achievements and enhancing the company's reputational external image to hide inadequate performance (Braga *et al.*, 2019).

To aid companies in developing reliable ESG reports that ensure transparency and comparability of economic, environmental, and social information, different studies underline the usefulness of standardized frameworks such as those provided by the Global Reporting Initiatives (GRI) (Kücükgül, 2020; Diwan & Amarayil Sreeraman, 2024). Indeed, despite the voluntary nature of the GRI standards, they are widely adopted for mandatory requirements (Folkens & Schneider, 2019). However, a clear set of indicators able not only to take into account the economic and environmental benefits of CE practices but also to catch the circular value related to the social dimension, has not yet been outlined (Padilla-Rivera *et al.*, 2020; Opferkuch *et al.*, 2021; van Langen *et al.*, 2023). Indeed, despite the GRI guidelines being considered appropriate to help disclose the CE's company's initiatives, how the GRI Standard framework can be effectively employed to

assess CE practices and performance as well as to communicate the circular value through reporting, has not yet been thoroughly explored (Janik et al., 2020; Gunarathne et al., 2021; Sanches et al., 2022).

In response to this research need, an Expert Based Analysis (EBA) is proposed in this paper with the aim to identify how the GRI Standard Topics can be used to catch the three dimensions of circular value generated by companies' CE practices. Therefore, various well-versed academic experts in the fields of Sustainability Assessment, Circular Economy, and Sustainability Reporting have been invited to share their expertise to reach the aim of the analysis. The Analytic Hierarchy Process (AHP) method has been adopted to handle the expert's judgments and rank the GRI Standard Topics according to their relevance in effectively accounting for the economic, environmental, and social circular value of CE practices. The fuzzy logic has been integrated into AHP to solve the ambiguity inherent in the subjective assessments made by experts during the evaluation process (Chowdhury & Paul, 2020). The choice to use fuzzy AHP is also related to the ability to verify the consistency of judgments, which makes this approach robust (Calabrese et al., 2019; Liu et al., 2020). The paper is structured as follows: after a literature review on the ESG reporting of CE practices, the fuzzy AHP Expert Based Analysis is detailed. Results and discussion with conclusions complete the paper.

## **2. ESG reporting of CE practices**

In the last years, research on circular value creation has evolved to emphasize that value creation should enable environmental, social, and economic benefits and address the Triple Bottom Line goal of sustainability (Aranda-Usón et al., 2022; Tapaninaho & Heikkinen, 2022). Indeed, the transition to a CE allows companies to create new value that goes beyond just the economic-environmental dimension of sustainability, for instance, by maximizing the value of waste (Romero-Hernández & Romero, 2018). Recent literature highlighted the capability of CE to improve social well-being by creating value through circular strategies that extend the lifespan of resources within the system, thereby enabling sustainable long-term benefits for people (Nußholz, 2017; Haines-Gadd, & Charnley, 2019; De Angelis, 2022). Through CE initiatives, companies can play a pivotal role towards the economic, environmental, and social development challenges posed by CE-related SDGs (Schröder & Raes, 2021; Cudečka-Puriņa et al., 2022). To address the three dimensions of sustainability, Patil et al., 2021 focus on ESG reporting as a tool that serves to identify and understand how different business aspects have the potential to reach circular principles and overcome the limitations of the linear economy in practice. The authors assert that ESG reporting helps improve not only the environmental performance but also the company's social credibility with its stakeholders, ultimately leading to better governance by attracting institutional investors interested in sustainable businesses. A more transparent ESG reporting facilitates investors to make informed decisions in support of companies that adopt circular practices (Kandpal et al., 2024; Ramakrishna & Ramasubramanian, 2024), and also plays a crucial role in enabling companies to gain access to credit and public incentives, which are increasingly tied to sustainability and responsible business operations (Ferri et al., 2023). Sustainability reporting as “an organization's practice of reporting publicly on its economic,

environmental, and/or social impacts, and hence its contributions – positive or negative – towards the goal of sustainable development” (GRI, 2016, p.3) appears to be essential to reduce information asymmetry between company and stakeholders (Calabrese *et al.*, 2020). Accordingly, SDG requirements encourage companies to integrate information on sustainability practices into their reporting cycle (UN, 2015). Enhancing the transparency of how companies tackle sustainability is seen as a crucial step toward better CE practices (Bengtsson *et al.*, 2018). As emerged in the study by Opferkuch *et al.*, (2022), given the well-known recognized contribution of CE on numerous SDGs, a standardized approach to “little evidence exists on how companies may be operationalising CE within corporate reporting” (Opferkuch *et al.*, 2022, p. 439), thus ensuring an effective monitoring of CE progress towards global goals of sustainability. Indeed, despite the rapidly expanding research on quantitative and qualitative methods for evaluating CE at both the corporate and product levels (Corona *et al.*, 2019; Kristensen & Mosgaard, 2020), there is still no standardized approach for assessing the circular value of practices in the ESG context (Opferkuch *et al.*, 2021; 2022). Prior studies highlight how companies of various sizes and from different sectors remain still unclear on how they integrate and communicate CE-related issues in their reporting practices, due to the lack of a standardized approach (Stewart & Niero, 2018; Donato *et al.*, 2019; Fortunati *et al.*, 2020; Marco-Fondevila *et al.*, 2021). According to the review conducted by Opferkuch *et al.* (2021), “only a few of the revised reporting approaches explicitly mention CE, and the guidance given to companies is very general, inconsistent and places the responsibility of selecting performance assessment approaches on the companies” (Opferkuch *et al.*, 2021, p. 4015).

Standardizing ESG reporting, including a clear definition of circular practices and how these create value, is crucial to ensure transparency, consistency, and compliance in disclosure: this entails the adoption of tools for measuring the circularity of businesses that includes a comprehensive list of indicators (van Langen *et al.*, 2023). Furthermore, as various studies highlight, CE practices often emphasize economic systems and environmental benefits while only implicitly addressing social aspects (Geissdoerfer *et al.*, 2017; Murray *et al.*, 2017). Therefore, it is necessary to provide a clear set of indicators to assess how CE practices impact the social dimension of corporate sustainability (Padilla-Rivera *et al.*, 2020; Opferkuch *et al.*, 2021; Massari & Giannoccaro, 2023). To assess and report ESG performance, companies are currently adhering to established international standards and frameworks developed by various organizations (Patil *et al.*, 2021; Diwan & Amarayil Sreeraman, 2024). Among them, the GRI guidelines are identified as the most popular and widely adopted reporting Standards (Costa *et al.*, 2022; Opferkuch *et al.* 2021; 2022) since they take into consideration the TBL of sustainability (GRI, 2016; Kückgöl, 2020) by requiring companies to give evidence on their impacts and performance (economic, environmental, and social) as well as disclose their management approach and governance (Simmons *et al.*, 2018). Moreover, different authors have recognized the potentialities of the GRI guidelines adoption to disclose the company’s CE practices and strategies, even though no specific guidelines about their use in practice have been proposed (Janik *et al.*, 2020; Gunarathne *et al.*, 2021; Sanches *et al.*, 2022). Considering the potentiality of CE in addressing the TBL of corporate sustainability performance (Elia *et al.*, 2017; Opferkuch *et al.*, 2021; Aranda-Usón *et al.*, 2022) and in light of the acknowledged usefulness of GRI guidelines for sustainability reporting, an Expert Based

Analysis (EBA) is employed in this study to understand how the sustainability performance indicators proposed by the GRI Standards can be used for catching the circular value generated by the companies' CE practices. The EBA has already been adopted by previous studies to leverage the unique knowledge of experts belonging to specific fields of study, aiming to make informed decisions in identifying the most suitable solutions among a set of available alternatives (Narula et al., 2021; Pimsakul et al., 2021; Dano, 2022; Dano et al., 2023). Particularly, the proposed analysis is enhanced by integrating the Analytic Hierarchy Process (AHP) methodology, which facilitated a more structured approach to how involved experts provided their judgments (Ishizaka & Siraj, 2018), thereby mitigating the risk of inconsistency (Calabrese et al., 2019). In addition, the AHP is integrated into this analysis with fuzzy logic, which is recognized as a useful approach to address the inherent imprecision or vagueness in subjective evaluations (Raut et al., 2017; Chowdhury & Paul, 2020). More recently, the study by Sahoo & Goswami (2023) highlights the effectiveness of fuzzy logic in solving complex decision-making problems enhancing the accuracy and reliability of evaluations. Accordingly, leveraging the usefulness of the fuzzy AHP, it is possible to estimate the relevance of the economic, environmental, and social GRI indicators to make ESG reporting more informative about the company's commitment to adopting sustainable practices that favour circularity.

### **3. The Expert-Based Fuzzy-AHP Analysis**

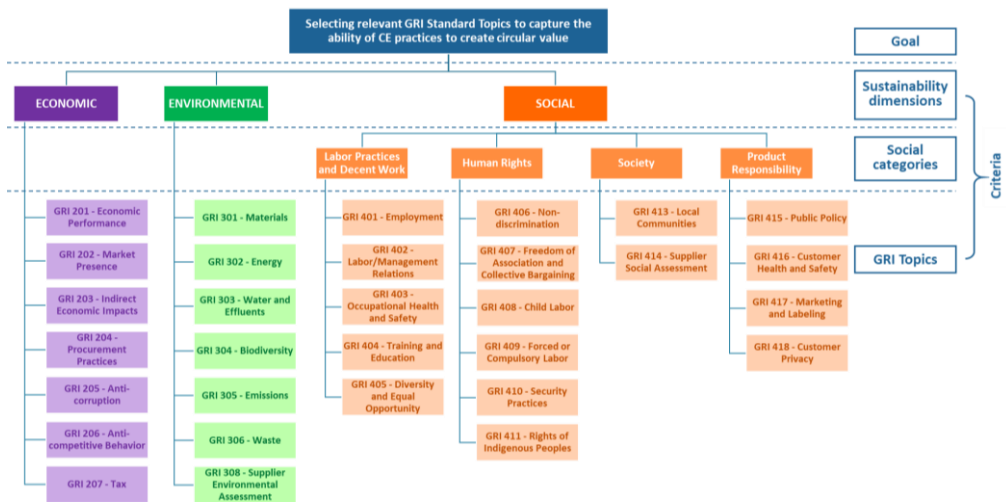
The present study employs the fuzzy AHP method as a structured approach to guide an EBA survey to evaluate the priority relevance of the GRI Standard Topics in capturing the ability of CE practices to create circular value. The use of AHP is well-suited to handle the judgments' allocation of different experts (Lawal et al., 2014) to arrive at solutions to complex decision-making problems (Saaty, 1980). The AHP problem is organized in a hierarchical form, with the overall goal at the top, above the lower levels of criteria and sub-criteria. The process allows for the inclusion of subjective opinions from surveys collected through questionnaires and reorganizing the information to effectively determine the weighting of the elements within the hierarchy, describing their importance in relation to the overall goal. The involved expert can progressively evaluate the relative importance of each criterion in pairwise comparisons for each level of the hierarchy. The pairwise evaluations are then organized into pairwise comparison matrices where each matrix collects the relative preferences of all elements compared to each other within the same level of the hierarchy (Saaty, 2001). The integration of fuzzy logic in the AHP method helps the evaluation process manage subjective preferences expressed in linguistic terms (Mosadeghi et al., 2015; Raut et al., 2017; Chowdhury & Paul, 2020). For these reasons, the fuzzy AHP method is among the most widely used multi-criteria decision-making (MCDM) methods in exploratory studies that propose an EBA in business, management, and accounting studies (Narula et al., 2021; Pimsakul et al., 2021; Mehta & Sharma, 2024).

#### **3.1 The hierarchical structure for the GRI Standard Framework**

The GRI guidelines offer a structured framework of sustainability aspects and indicators that can be effectively represented by AHP hierarchies (Ziout et al., 2013; Calabrese et al., 2016). Accordingly, the problem is structured in a multi-level hierarchy

(Figure 1) which allows taking into account the three dimensions of sustainability derived by the GRI Standards as decisional criteria: “Economic, Environmental, and Social”. Particularly, the social dimension in the hierarchical structure presents a further level of sub-criteria corresponding to the GRI “Social sub-categories” prescribed by the “G4” version of the GRI guidelines (GRI, 2013). The categorization of GRI Social Topics has been introduced in the proposed study to reduce the likelihood of inconsistency in the comparative judgments, given the large number of Topics belonging to the aforementioned social dimension. The GRI Topics are thus integrated into the fuzzy AHP method in terms of lowest-level decisional criteria for each sustainability dimension (see Figure 1), enabling the identification of those most relevant for capturing the ability of CE initiatives to create circular value, which constitutes the overall Goal of the proposed AHP problem.

**Figure 1:** The hierarchical structure of GRI Topics for each economic, environmental, and social dimension.



### 3.2 Data collection and analysis

The proposed method requires the involvement of academic experts. They were selected considering their educational background (PhD and master’s degree in economics or engineering), professional experience/scientific publications in the fields of corporate sustainability, sustainability assessment and CE innovative technologies, as to ensure experts’ knowledge and understanding of how the multifaceted nature of CE practices and performance can be captured by GRI Topics. This is an essential requirement for the present study to ensure that the validity and reliability of the responses do not depend on the number of participants (Saaty & Özdemir, 2014). Accordingly, ten (n=10) academic experts have been involved. Therefore, an AHP-based survey has been developed and a questionnaire has been employed for the collection of the primary data from all the involved experts. An introductory section was attached to provide the instructions and information to minimize the occurrence of inconsistent or biased responses. Then, the questionnaire was structured into different sections according to the hierarchical structure

in Figure 1 allowing the respondents to compare the relative importance of each element against the others of the same level, to determine which of them accounts better for the circular value resulting from the adoption of CE practices. Particularly, the questions are close-ended, requiring responses using linguistic terms: “equally”, “weakly more”, “moderately more”, “strongly more”, or “extremely more important”. The linguistic responses are thus converted into Triangular Fuzzy Numbers (TFNs) using the conversion on a nine-point scale illustrated in Table 1 (Chang, 1996; Lee, 2010), and organized in pairwise fuzzy comparison matrices where the generic element  $\tilde{a}_{ij}(l_{ij}, m_{ij}, u_{ij})$  representing the relative importance for the items  $i$  with respect to  $j$ .

**Table 1:** The adopted conversion scale for linguistic judgments (Chang, 1996; Lee, 2010).

Linguistic variables	Triangular fuzzy conversation scale	Triangular fuzzy reciprocal scale
Equally important	(1, 1, 1)	(1, 1, 1)
Weakly more important	(1, 3/2, 2)	(1/2, 2/3, 1)
Moderately more important	(3/2, 2, 5/2)	(2/5, 1/2, 2/3)
Strongly more important	(2, 5/2, 3)	(1/3, 2/5, 1/2)
Extremely more important	(5/2, 3, 7/2)	(2/7, 1/3, 2/5)

Since the pairwise fuzzy comparison matrices are square and symmetrical, the operational laws of fuzzy numbers (Wang & Elhag, 2007) allow re-organizing them considering the corresponding reciprocal values where  $\tilde{a}_{ij} = \frac{1}{\tilde{a}_{ji}}$  (Sevкли et al., 2012). Moreover,  $\tilde{a}_{ij} = 1$  is adopted for the diagonal member of the matrices.

The fuzzy AHP method proposed by Calabrese et al. (2019) is then applied to each comparison matrix. According to this, the matrices are thus tested for consistency and the results show that it is verified for all the matrices, obtaining an acceptable value of consistency according to the threshold specified in the literature (Forman, 1990; Liu et al., 2020). A set of eight fuzzy comparison matrices is obtained for each involved expert. The judgments provided by all the experts about the pairwise comparisons of elements within each level of the hierarchical structure are then synthesized using the geometric mean method, recognized as the most effective for handling AHP characteristic evaluations (Abba et al., 2013).

Table 2 shows the synthesized pairwise fuzzy comparison matrix of the GRI Topics belonging to the Social sub-category “Product Responsibility”.

**Table 2:** Synthesized pair-wise fuzzy judgments for “Product Responsibility”.

	GRI 415 Public Policy			GRI 416 Customer Health and Safety			GRI 417 Marketing and Labeling			GRI 418 Customer Privacy		
	<i>l</i>	<i>m</i>	<i>u</i>	<i>l</i>	<i>m</i>	<i>u</i>	<i>l</i>	<i>m</i>	<i>u</i>	<i>l</i>	<i>m</i>	<i>u</i>
	GRI 415 - Public Policy	1.0	1.0	1.0	0.7	0.8	1.0	0.7	0.9	1.1	0.9	1.1
GRI 416 - Customer Health and Safety	1.0	1.2	1.5	1.0	1.0	1.0	1.1	1.3	1.6	1.4	1.6	1.8
GRI 417 - Marketing and Labeling	0.9	1.1	1.4	0.6	0.8	0.9	1.0	1.0	1.0	0.9	1.2	1.6
GRI 418 - Customer Privacy	0.8	0.9	1.1	0.5	0.6	0.7	0.6	0.8	1.1	1.0	1.0	1.0

The method proceeds to determine the local priority weight of each criterion, sub-criterion and sub-sub-criterion that composes the hierarchical structure (Figure 1), using the row sum  $RS_i$  and the normalized row sum  $S_i$  for each of the obtained synthesized fuzzy matrices.

As an example, Table 3 summarizes the row sums ( $RS_i$ ) and normalized row sums ( $S_i$ ) for the matrix shown in Table 2. Finally, the crisp weights are obtained by applying the centroid defuzzification method (Yager, 1981) through the conversion formula for TFNs (Wang & Elhag, 2007). Thus, via normalization, the local crisp weight obtained is:  $w_{ssc} = (0.23, 0.32, 0.25, 0.20)$ .

**Table 3:** Row sums ( $RS_i$ ) and normalized row sums ( $S_i$ ) for GRI Standard Topics of “Product Responsibility”.

		$l$	$m$	$u$		$l$	$m$	$u$
GRI 415 - Public Policy	$\widetilde{RS}_1$	3.32	3.77	4.32	$\widetilde{S}_1$	0.185	0.230	0.283
GRI 416 - Customer Health and Safety	$\widetilde{RS}_2$	4.44	5.19	5.96	$\widetilde{S}_2$	0.254	0.316	0.377
GRI 417 - Marketing and Labeling	$\widetilde{RS}_3$	3.48	4.08	4.83	$\widetilde{S}_3$	0.197	0.248	0.309
GRI 418 - Customer Privacy	$\widetilde{RS}_4$	3.03	3.38	3.86	$\widetilde{S}_4$	0.167	0.206	0.256

To rank GRI Topics-criteria, the method prescribes calculating their global weights by multiplying each lower criterion's local weights with the upper criteria's corresponding local weights in the hierarchical structure. In particular, in the proposed analysis, the global weights of the sub-criteria belonging to the “Economic” and “Environmental” criteria are determined by multiplying their local weights with those of the corresponding upper criteria.

Instead, considering the sub-categorization of the social dimension, the related local weights of these sub-sub-criteria are firstly multiplied for the corresponding local weights of sub-criteria and then for the local weight of the “Social” criterion. For instance, the global priority weight of the sub-sub-criterion “GRI 416 - Customer Health and Safety” (2.4%) is calculated by multiplying its local weight (31.3%) by the local weight of sub-criterion “Product responsibility” (23.4%) and by the local weight of criterion “Social” (32.8%).

As a result, the obtained global priority weights allow the ranking of the GRI Topics in terms of their priority relevance to capture the circular value of CE practices.

#### 4. Results and Discussion

The following section presents the overall results of the EBA conducted in this study. Table 4 shows the local weights for each criterion, sub-criterion and sub-sub-criterion, together with the global priority weights of the GRI Topics-criteria and the related final ranking.

The analysis shows that the “Environmental” dimension of sustainability is the most relevant in catching the circular value created by CE practices (39.7%) followed by the “Social” dimension (32.8%) and the “Economic” one (27.5%) (Figure 2).

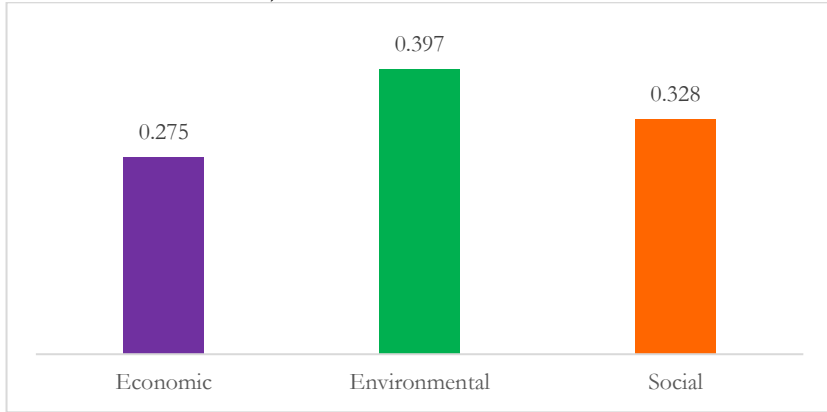


**Table 4.** Overall results of the study.

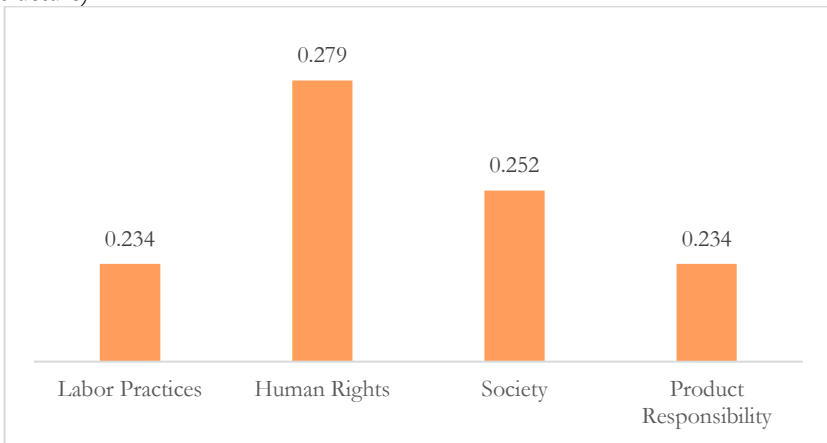
CRITERIA	w <sub>c</sub>	SUB-CRITERIA	Global priority Weights (W <sub>sc</sub> = w <sub>c</sub> *w <sub>sc</sub> )		RANKING			
			w <sub>sc</sub>	%				
Economic	0.275	GRI 201 - Economic Performance	0.173	0.0477	4.77 <b>6</b>			
		GRI 202 - Market Presence	0.139	0.0381	3.81 <b>13</b>			
		GRI 203 - Indirect Economic Impacts	0.149	0.0411	4.11 <b>10</b>			
		GRI 204 - Procurement Practices	0.128	0.0353	3.53 <b>16</b>			
		GRI 205 - Anti-corruption	0.135	0.0371	3.71 <b>14</b>			
		GRI 206 - Anti-competitive Behaviour	0.141	0.0388	3.88 <b>12</b>			
Environmental	0.397	GRI 207 - Tax	0.134	0.0370	3.70 <b>15</b>			
		GRI 301 - Materials	0.168	0.0668	6.68 <b>2</b>			
		GRI 302 - Energy	0.143	0.0565	5.65 <b>4</b>			
		GRI 303 - Water and Effluents	0.116	0.0460	4.60 <b>7</b>			
		GRI 304 - Biodiversity	0.109	0.0430	4.30 <b>8</b>			
		GRI 305 - Emissions	0.170	0.0675	6.75 <b>1</b>			
		GRI 306 - Waste	0.168	0.0666	6.66 <b>3</b>			
		GRI 308 - Supplier Environm. Assessment	0.126	0.0499	4.99 <b>5</b>			
SUB-CRITERIA		SUB-SUB-CRITERIA	(W <sub>ssc</sub> =w <sub>c</sub> *w <sub>sc</sub> *w <sub>ssc</sub> )					
	w <sub>sc</sub>							
Social	0.328	Labor Practices	0.234	GRI 401 - Employment	0.223	0.0171	1.71 <b>22</b>	
				GRI 402 - Labor/Management Relations	0.158	0.0122	1.22 <b>30</b>	
				GRI 403 - Occupational Health and Safety	0.257	0.0197	1.97 <b>19</b>	
				GRI 404 - Training and Education	0.196	0.0151	1.51 <b>26</b>	
				GRI 405 - Diversity and Equal Opportunity	0.165	0.0127	1.27 <b>29</b>	
	Human Rights	0.279			GRI 406 - Non-discrimination	0.155	0.0142	1.42 <b>27</b>
					GRI 407 - Freedom of Ass. and Coll. Bargaining	0.130	0.0119	1.19 <b>31</b>
					GRI 408 - Child Labor	0.219	0.0201	2.01 <b>18</b>
					GRI 409 - Forced or Compulsory Labor	0.183	0.0168	1.68 <b>23</b>
					GRI 410 - Security Practices	0.167	0.0154	1.54 <b>25</b>
					GRI 411 - Rights of Indigenous Peoples	0.145	0.0133	1.33 <b>28</b>
	Society	0.252			GRI 413 - Local Communities	0.485	0.0402	4.02 <b>11</b>
					GRI 414 - Supplier Social Assessment	0.515	0.0427	4.27 <b>9</b>
	Product Responsibility	0.234			GRI 415 - Public Policy	0.230	0.0177	1.77 <b>21</b>
GRI 416 - Customer Health and Safety					0.313	0.0241	2.41 <b>17</b>	
GRI 417 - Marketing and Labeling					0.249	0.0192	1.92 <b>20</b>	
				GRI 418 - Customer Privacy	0.207	0.0160	1.60 <b>24</b>	

These findings align with the extensive body of studies that have found greater relevance and applicability in environmental indicators to reflect the benefits derived from the adoption of a circular model (Geissdoerfer et al., 2017; Murray et al., 2017; Romero-Hernández & Romero, 2018; van Langen et al., 2023). Nonetheless, since CE has also been recognized as capable of providing long-term benefits for people (Nußholz, 2017; Haines-Gadd & Charnley, 2019; De Angelis, 2022), this study aims to respond to the need to provide indicators to assess the influence of CE practices on society (Opferkuch et al., 2021; Massari & Giannoccaro, 2023), by taking into consideration the Social Topics provided by the GRI guidelines. According to this, considering only the social dimension of sustainability, “Human Rights” is the subcategory with the highest local weight (27.9%), while “Labor Practices” and “Product Responsibility” are the subcategories with the lowest local weight, both with the same relevance (23.4%) (Figure 3).

**Figure 2.** Relevance of GRI sustainability performance dimensions (Sustainability dimensions level of the fuzzy AHP hierarchical structure).



**Figure 3.** Relevance of GRI Social sub-categories (Social categories level of the fuzzy AHP hierarchical structure).



Particularly, as shown in Table 4, “GRI 413 - Local Communities” and “GRI 414 - Supplier Social Assessment” (of the “Society” sub-category) are the GRI Topics with the highest global weights (respectively 4.02% and 4.27%) within the entire considered “Social” category. Indeed, following prior authors, the active engagement of local communities is recognized as crucial for disseminating awareness of the circular value CE initiatives can generate (Padilla-Rivera et al., 2020; Schröder et al., 2020). Moreover, results are aligned with the recognized importance of maximizing the benefits of circularity throughout the life cycle of products, by ensuring sustainable and responsible supplier practices (Centobelli et al., 2021). Finally, considering the overall ranking of GRI Topics, “GRI-305 - Emissions” (6.75%), is the most important GRI Topic for capturing the ability of CE practices to create circular value. Indeed, CE practices such as reuse, recycling, and material regeneration are widely acknowledged as essential for minimizing environmental

impact through optimized resource use (Cantzer et al., 2020; Hailemariam & Erdiaw-Kwasie, 2023; Brogi & Menichini, 2024). This implies the adoption of innovative technologies that bring long-term economic benefits by reducing energy usage costs (Stavropoulos et al., 2021). Furthermore, the reduction of emissions through CE practices contributes to improving quality of life, providing direct benefits to public health and enhancing overall societal well-being (MacArthur et al., 2015; Giannetti et al., 2023). Monitoring “GRI-305 – Emissions” enables companies to measure the circular value they create, disclosing their progress toward environmental, economic, and social sustainability.

## 5. Conclusions

By rethinking their business model using the integration of the CE principles, companies can leverage the potentiality of CE practices to identify alternative strategies to simultaneously meet new business opportunities with global sustainability challenges (Genovese et al., 2017; Ly, 2021). This entails circular value creation that goes beyond the economic and environmental dimension of sustainability (Romero-Hernández & Romero, 2018) to enable long-term benefits also for social well-being (Nußholz, 2017; Haines-Gadd & Charnley, 2019; De Angelis, 2022). The present paper embraces what emerged from previous studies that highlight the multidimensionality of circular value following the TBL model of sustainability performance (Padilla-Rivera et al., 2020; Aranda-Usón et al., 2022; Tapaninaho & Heikkinen 2022). Particularly, this study aims to address the emerging need for practical and standardized approaches to evaluate how CE practices generate circular value considering the obtained overall economic, environmental and social benefits (Opferkuch et al., 2021; 2022; van Langen et al., 2023). Given the well-established suitability of GRI guidelines in promoting transparency and accountability of ESG reporting (Kücükgül, 2020; Opferkuch et al. 2021; 2022; Diwan & Amarayil Sreeraman, 2024), EBA has been conducted in the proposed paper to discern and identify the most relevant GRI Topics, for capturing how CE initiatives generate circular value. By leveraging the expertise of different academic well-versed experts, a Fuzzy AHP has been adopted to guide the analysis and rank the economic, environmental and social GRI Topics. The employing of the AHP method has allowed to organize the problem in a multi-level hierarchy, to take into account the multidimensional nature of sustainability and the overall circular value of CE practice. The integration of Fuzzy logic into the AHP method has enabled more efficiency in the handling of the evaluation process supporting the vagueness related to the linguistic terms of the judgments (Raut et al., 2017; Chowdhury & Paul, 2020). The obtained results highlight consistency with various previous studies concerning the evaluation of the economic, environmental, and social impacts of CE companies’ practices through sustainability reporting (e.g., Nußholz, 2017; Haines-Gadd & Charnley, 2019; De Angelis, 2022), thus validating the effectiveness of the analysis. The proposed analysis meets the demand for greater clarity and comparability of reporting information about the company’s adoption of CE practices to promote sustainable development (Patil et al., 2021; Kandpal et al., 2024; Ramakrishna & Ramasubramanian, 2024).

We think that our method and findings could be helpful in guiding corporate reporting of CE, in line with the challenges that emerged by “the guidance for companies

is vague, inconsistent and places the responsibility for the selection of CE-specific assessment approaches on the companies” (Opferkuch *et al.*, 2021, p. 4027)”. First, our approach provides companies with a standard reference to understand the multidimensional nature of circular value (economic, environmental, and social) they generate through CE practices and consequently guides them towards adequate CE reporting based on the most relevant GRI topics to capture the value of their CE practices. Therefore, the proposed GRI Standards-based approach can be useful for benchmarking company CE reported performance. By using the standardized framework of GRI, companies can measure their CE performance on economic, environmental, and social issues, accurately (Gunarathne *et al.*, 2021; Opferkuch *et al.*, 2021). GRI Standards are widely recognized as the most used reference framework for sustainability reporting which can be applied regardless of company’s sector and size (Halkos & Nomikos, 2021). Furthermore, the GRI standard has proved helpful for companies to exploit sustainability reporting for substantive aims rather than merely as a tool for enhancing their public image (Ruiz-Blanco *et al.*, 2022). Particularly, by focusing on the most relevant GRI Topics to capture circular value, the reporting of CE practices can enhance its communication effectiveness to stakeholders. Indeed, the proposed method and findings help identify those standardized GRI topics that better explain the circular value generated by CE practices, thus ensuring a standardized performance monitoring approach as well as allowing comparability among companies operating in different contexts. Enhanced monitoring and comparability of reported data are valuable for improving accountability to stakeholders and reducing the risk of greenwashing (Yu *et al.*, 2020).

With the introduction of the United Nations’ Agenda 2030, the demand for improved reporting transparency by companies has become increasingly crucial for their transition towards sustainable development (Schrüder & Raes, 2021). The obtained results offer practical guidance also to plan initiatives useful to achieve CE-related SDGs. Indeed, the specific document “Linking the SDGs and the GRI Standards” provided by GRI enables mapping the disclosures in the GRI Standards against each of the 17 SDGs, making it easier for organizations to measure, track, and communicate progress on the Global Goals (GRI, 2022). For example, the SDGs linked to the “GRI-305 – Emissions” are SDG 3, 12, 13, 14, and 15. By monitoring how CE initiatives benefit people and the planet, managers can gain a clearer understanding of the extent to which the company is contributing to the SDGs. This allows for more efficient planning of resources and investment optimization towards the company’s priority SDGs (Verboven & Vanherck, 2016; Smith *et al.*, 2022), as well as engaging the audience, building trust and credibility with stakeholders by improving SDG reporting effectiveness (Olofsson & Mark-Herbert, 2020). In future studies, the proposed approach can be extended to validate this proposal in a case study and to obtain empirical evidence on how it can be used for SDG monitoring and strategic resource planning. According to Fisher *et al.*’s definition of an “expert stakeholder” as who has gained “domain specific expertise through their profession” (Fisher *et al.*, 2014, p. 333), future studies could involve industrial experts with extensive experience or expertise of CE practice to ensure that a common language for reporting circular value being tested and validated across different contexts. By means of longitudinal and multiple case study analysis, the reporting framework could be used as a reference framework to compare companies’ performance belonging to different contexts. Multiple,

longitudinal and cross-sectional case study analysis would be useful to understand how the integration of CE practices into ESG reporting, as well as stakeholder engagement initiatives, impact the effectiveness of sustainability business practices. With this regard, the selected relevant GRI topics could be used as an ESG reference framework to compare CE companies' performance over time and belonging to different operative contexts. Deductive content analysis applied to ESG reports as well as qualitative analysis such as semi-structured interviews involving qualified industrial experts could help design the research.

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